Kobiton

What Does Your Mobile Banking App Need?

Mobile Finance Checklist

Testing Process

Ensuring a testing process for your mobile banking app can optimize your app performance.

- ☑ **Real Devices:** To ensure your app works across all device types and OS, it's essential to use real devices.

- ☑ **A Dedicated Mobile QA Team:** Mobile QA teams will have specialized skills so that you can implement a mobile-first approach in your development life cycle.

- ☑ **Security and Privacy:** Banking and financial companies must prioritize security to protect sensitive customer data.

- ☑ **A Great User Experience:** Ensuring a user-friendly UI includes visual, functional, and accessibility testing.

Features

Part of having a great user experience is making sure your banking app has essential features.

- ☑ **Seamless Payment and Transactions:** Your app should have the ability to process payments quickly, including incorporating QR code and Peer-to-Peer (P2P) payments.

- ☑ **Digital Core Account Management:** These set of features emphasize the customer experience as a way to quickly on-board digital customers including account and deposit management and transaction history.

- ☑ **Customer Support and Chatbots:** Utilizing chatbots can help customers quickly answer questions that would be normally be a hassle to reach a person over the phone.